After much deliberation, AAPC has decided to make HEALTHCON 2022 a completely virtual event. AAPC wants to maintain a safe environment and promote the wellbeing of all conference attendees and the last few weeks have underscored the unpredictability of COVID-19 and the Omicron variant. Please review our FAQs below for important conference updates.

FAQs

General Questions

Has the 2022 HEALTHCON been cancelled?

No. For the health and safety of our members, exhibitors, speakers, and staff, AAPC has made the decision to transition HEALTHCON 2022 to a fully virtual conference. The number and quality of education and training sessions remain the same.

Can I still register for the HEALTHCON 2022?

Yes, we are still taking registrations for the Virtual HEALTHCON 2022 – March 27-30. You can <u>register online</u>.

For those who were registered for the In-person HEALTHCON 2022:

What are my options now that the in-person portion of the conference had to be cancelled?

If you were registered for the In-person HEALTHCON 2022, you should have received an email with a <u>link to complete an online form</u> to select a replacement option. Attendees must complete the online form no later than February 11th. Those who do not complete an online form will automatically be transferred to a virtual registration for HEALTHCON 2022. **Option 1** – Transfer your registration to the Virtual HEALTHCON 2022

- Earn up to 18 CEUs
- Access to 80+ Educational Sessions Cover Topics Like:
 - E/M Guidelines
 - Telemedicine, Telehealth
 - Healthcare Industry Best Practices
 - Revenue Cycle Management
- Our virtual platform is interactive and convenient
 - Participate in session discussions
 - Interact with colleagues in our chat wall
 - Mingle with other industry professionals in our virtual café
 - Attend our virtual exhibit hall to play games and win prizes

Option 2 – Transfer your registration to either the HEALTHCON Regional 2022 or HEALTHCON 2023.

You have the option to transfer your registration as a credit for the full amount you paid for HEALTCHON 2022 towards either HEALTHCON Regional 2022 in Denver (August 3-5) or to HEALTHCON 2023, which will be held in Nashville, TN (May 21-24, 2023). Registration and additional information for HEALTHCON Regional 2022 will be available in March.

Option 3 – Refund

We understand the virtual conference may not meet the needs of all previously registered attendees, and you may not be able to commit to attending one of the scheduled in-person conferences. If this is the case, we will offer a full refund for your conference registration. You will either receive a credit on the credit card used to pay your registration (if paid within the last 120 days) or you will receive a check.

Can I keep my hotel reservation?

AAPC has released its block of rooms to the Gaylord National. If you reserved your room through AAPC, your reservation will automatically be cancelled. Please contact the hotel should you have any questions regarding your reservation or if you would like to keep your reservation outside of the group block.

Does AAPC believe it is still safe for me to travel to Washington, DC should I wish to come on my own? Our decision to cancel the event was based on numerous factors impacting the safety and wellbeing of attendees. The Governor of Maryland issued a State of Emergency that is currently in effect. The Gaylord National is located in Prince George County, Maryland. This area has experienced an increase in the rate of infections. If you choose to travel, it is a personal choice. As information about COVID-19 and the Omicron variant changes daily, please defer to the State of Maryland, Prince George County (MD), the CDC, and the WHO for the latest information on travel safety.

Do I need to download software if I opt to transfer my registration to the virtual HEALTHCON 2022? You will only need a computer with a web browser (Google Chrome, Apple Safari, etc.), an internet connection, and speakers. There will be no software to purchase or download. Stay tuned for instructions from us on connecting to the event.

What are the dates and times for the virtual 2022 HEALTHCON?

The schedule as listed will be maintained for the virtual event – March 27-30. Please note that all program times listed are in the Mountain Time Zone.

How do I earn CEUs?

At HEALTHCON live events, attendees are only able to earn CEUs for the sessions they physically attend. As such, virtually attendees must attend the live virtual sessions to earn CEUS. You will not be able to earn CEUs via the recordings. However, as a virtual attendee, you will receive access to all 80 of the recorded sessions.

What if I was scheduled for the Teach the Teacher preconference event? You will be transferred to virtual attendance. Kris Taylor will email instructions on how to access the Teach the Teacher sessions.

If I am a virtual attendee, will I receive conference swag?

Yes, we will ship out conference bag, T-shirt, and conference pin, along with any giveaways from our exhibitors